



Union WELL Advisory Group Meeting

Wednesday, February 25, 2026 7:30am

Terrace Suite, The WELL

1. Call To Order, 7:40AM, Reddish

- a. Present: Elena Larson, Laurie Pittman, Lisset Cruz, Wayne Linklater
- b. Also Present: Rina Chhong, Andrew Reddish, Jessica Swart, Bill Olmsted, Norma Sanchez, Fatima Mauricio

2. Public Comment: Members of the audience may address the WELL Advisory Group on any item within its jurisdiction or on any current agenda item. Comments are limited to 3 minutes and the overall time for public comment shall not exceed 15 minutes. Speakers will be required to sign in and identify themselves for the record.

- a. None

3. Consent Calendar: Action Requested

- a. Approval of The WELL Advisory Group Meeting Minutes – January 28, 2026 **MSP: Linklater, Pittman**

4. New Business:

- a. WELL Membership and Guest Pass Proposal: Swart (Action Requested) **MSP: Larson, Linklater**
 - i. Swart presents the desire to explore payroll deduction as a payment option for faculty/staff - \$35-\$40/month as this has been requested by faculty and staff over the past few years. Swart also presents proposed updates regarding guest pass rates, affiliate membership payroll deductions, and summer guest pass offerings. Linklater proposed increasing faculty and staff participation by offering complimentary guest passes to newly hired faculty and staff upon acceptance of their positions. Swart provides updates regarding Member Services operations, including the transition to the Fusion software system. She explains that the new system allows The WELL to expand membership opportunities for faculty and staff more effectively. Larson asks about opportunities to partner with Human Resources during staff onboarding. Swart shares that discussions are underway regarding participation in onboarding sessions and the distribution of informational materials and brochures. Larson asks why payroll deduction had not previously moved forward through HR. Swart explains that there are multiple HR systems on campus

and limitations within the former software system created barriers to implementation. Larson notes that payroll deduction structures cannot be tied to a specific price point. Pittman asks whether additional fees would result from credit card transactions. Swart states that anticipated transaction fees had already been accounted for.

- ii. Swart continues with a proposal to implement a free one-week summer guest pass for faculty and staff who do not have an active membership, beginning May 11, 2026.
- iii. Swart reviews the current alumni membership structure, noting that eligibility for the Recent Graduate deal begins after graduation and the window for this \$20/month deal closes five years after graduation. Swart proposes to reduce eligibility from five years post-graduation to two years post-graduation in an effort to still make the deal accessible to alumni in the most active window, traditionally, while easing the administrative burden of alumni verification and tracking. Swart clarified the following:
 - 1. The proposed change would take effect July 1, 2026.
 - 2. Members who cancel and later re-enroll would enroll at the new rate.
 - 3. Membership rate changes only occur if a membership is canceled.
 - 4. Billing cancellations may occur because of payment issues, requiring members to re-enroll.

Larson requested clarification regarding alumni who enroll during the proposed two-year eligibility window but do not actively use the facility. Swart confirmed that rates would remain unchanged unless the membership was canceled. Swart also noted that staff are working to improve graduation-year reporting data to better track alumni demographics and engagement.

- iv. Swart reviewed the current guest pass structure: One complimentary guest pass per member and \$10 for each additional guest pass. Additional guest pass options discussed included:
 - 1. Alumni/Faculty/Staff Guest Pass
 - 2. Week Pass
 - 3. Weekender Pass
 - 4. Sac State One Card Day Pass

Swart specifically explained that the Sac State One Card day pass was originally developed to provide an affordable option for non-enrolled Sacramento State students; however, operational limitations, including card replacement challenges,

have reduced its effectiveness. A proposal was presented to remove the One Card Day Pass option because it overlaps with existing Alumni and Faculty/Staff Guest Pass offerings. All other guest pass and membership structures would remain unchanged.

- v. A proposal was presented to rename the “Sponsored Membership” designation to “Household Sponsored Member” to better clarify eligibility requirements and member responsibilities. Linklater asks whether residency verification is conducted and questioned whether the designation was necessary, expressing concern that students may sponsor individuals who do not reside within their household. Swart explained that residency verification is conducted through physical proof of documents and is necessary to establish a confirmed relationship and shared residency. This also reinforces the policy that WELL members are responsible for their household sponsored member.

b. The WELL 2026–2027 Project List Action Requested: Approval of The WELL 26-27 Project List: **MSP: Larson, Linklater**

- i. Reddish presented the proposed 2026–2027 project list for The WELL. Larson commented that the project list demonstrates The WELL’s continued commitment to growth and service to members and the campus community. Linklater referenced Proposal 7 regarding Group Fitness classes and emphasized the importance of maintaining schedule predictability and staff scheduling consistency. Linklater also acknowledged improvements made to the mobile application, noting that previous technical concerns had been resolved and that the updated platform now provides a smoother, native user experience. Additional positive feedback was shared regarding facility operations, including consistent cleanliness in the locker rooms.

c. Operations and Member Services Division Spotlight (Informational)

- i. Swart provides an overview of the Member Services and Operations divisions, outlining everything from staff in roles, division of responsibilities, her educational and work background and how her division supports The WELL, the students and campus.

5. Reports and Comments

a. Advisory Group Members

- i. None

b. Executive Director: Olmsted

i. None

c. Director: Reddish

i. None

d. Assistant Director: Swart

i. None

6. **Adjournment**, 9:04 a.m.